



Technical Assistance Partnership

A Collaboration between American Institutes for Research and National Federation of Families for Children's Mental Health

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Travel Information

For your convenience, we are providing information to assist you in making travel arrangements for the Summer 2009 System of Care Community Training. Information is given below about the local airports and ground transportation.

The training will be held at the Hilton Anaheim, 777 Convention Way, Anaheim, CA 92802. Three major airports service the Anaheim Orange County area with more than 2,500 flights daily from across the globe.

Orange County Airport – John Wayne Airport (SNA)

John Wayne Airport Orange County (airport code: SNA), is a mere 20 minutes from Anaheim, and is the closest airport to the Hilton Anaheim. The address for the airport is 18601 Airport Way, Santa Ana, CA 92707. If you'd like to call the airport, the phone number is: (949) 252-5200, or you may visit the airport's website at <http://www.ocair.com>.

SNA operates only one main passenger terminal: the Thomas F. Riley Terminal. This passenger terminal is separated into Terminal A and Terminal B, with departures on the upper level of both terminals and arrivals on the lower level. Flights originating here go to several destinations all over the United States. However, it is important to keep in mind that John Wayne Airport does not offer any international flights at this time.

Transportation To and From Anaheim, California

Ground transportation pick-up locations are in the Ground Transportation Center (GTC) within easy walking distance from the Baggage Claim area. The GTC is located on the Arrival (Lower) Level in the center of the East Parking Structure and can be reached from the Thomas F. Riley Terminal by crossing the Airport roadway at the traffic light near the John Wayne Statue. Car rental pick-up and return is located on the Ground Level of the GTC.

Airport Shuttle: Super Shuttle service is available from SNA to the Hilton Anaheim for \$10.00 (per person, one-way) or \$18.00 (per person, round-trip). There is a two bag per person limit plus one carry on. Reservations can be made online at www.supershuttle.com or by calling 1-800-258-3826. Advance reservations are required 48 hours prior to travel for all ADA accessible transfers. Please call well enough in advance for the specially-equipped shuttle to be reserved.

Taxicabs: Taxicabs and vans are always available in the Ground Transportation Center. Cabs seat up to 5 and vans up to 7 people. A cab ride costs approximately \$40.00 from the airport to the Hilton Anaheim.



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Additional ground transportation options and information is available online at the airport's website – www.ocair.com.

Shops, Restaurants, and Other Services

SNA also offers passengers a variety of services and conveniences. In the Thomas F. Riley Terminal, you'll find stores like Paradise News & Gift Store or Hudson News, as well as a variety of restaurants. Grab a coffee at Starbucks or a snack at the Oasis Grill & Sky Lounge. Those traveling to Orange County via SNA can take advantage of the American Airlines Admirals Club or the United Airlines Red Carpet Club (if already a member). Passengers will also find ATMs, a lost and found, and information booths in the main terminal.

Los Angeles International Airport (LAX)

Los Angeles International Airport (airport code: LAX) is located approximately 35 miles from the Hilton Anaheim. The address for the airport is 1 World Way, Los Angeles, CA 90045. If you would like to call the airport, the phone number is (310) 646-5252, or you may visit the airport's website at <http://www.lawa.org/welcomelax.aspx>.

LAX has nine terminals serving more than 50 domestic and international airlines. The terminals include Terminal 1 through 8 and the Tom Bradley International Terminal. Alaska Airlines and United Airlines both use Los Angeles as a hub, while American Airlines and Southwest Airlines use it as a focus city. More than five million passengers go through LAX in a month, while the average number of flights on a daily basis is around 1,200. The terminals are arranged in a U shape with all departures on the upper level of each terminal and all arrivals on the lower level. Many airlines offer curbside check-in or self check-in services for convenience, and every terminal has its own baggage claim carousels.

Transportation To and From Anaheim, California

Ground transportation pick-up locations are available on the Lower/Arrival level islands in front of each terminal. A shuttle service or other shared-ride services are recommended when flying into LAX.

Airport Shuttle: Super Shuttle service is available from LAX to the Hilton Anaheim for \$16.00 (per person, one-way) or \$30.00 (per person, round-trip). There is a two bag per person limit plus one carry on. Reservations can be made online at www.supershuttle.com or by calling 1-800-258-3826. Advance reservations are required 48 hours prior to travel for all ADA accessible transfers. Please call well enough in advance for the specially-equipped shuttle to be reserved.

Taxis: A cab ride costs approximately \$90.00 from the airport to the Hilton Anaheim. Taxis can be found curbside on the Lower/Arrival Level islands in front of each terminal under the yellow sign indicating *Taxis*. Passengers will be presented with a ticket stating typical fares to major destinations. Only authorized taxis with an official seal issued by the City of Los Angeles Department of Transportation are permitted in the airport. It is illegal for any transportation services to solicit fares, and travelers using such services do so at their own risk.



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Shops, Restaurants, and Other Services

At LAX airport, you can shop and eat in style. You'll find a variety of eateries in any one of the terminals. Food and beverage options range from Starbucks Coffee to California Pizza Kitchen to any number of fast food restaurants. If you want to do a little shopping while in Los Angeles, browse through one of the duty free shops or one of the many other retail stores. There are also convenience stores and newsstands for any last minute needs you might have. In addition to food and shopping, LAX offers wireless internet service through T-Mobile, however, there is a charge for using it. Other services include ATMs throughout the terminals, currency exchange booths, business services, a lost and found, and first aid.

Long Beach Airport (LGB)

Long Beach Airport (airport code: LGB) is located approximately 14 miles from the Hilton Anaheim. The address for the airport is 4100 Donald Douglas Dr., Long Beach, CA 90808. If you would like to call the airport, the phone number is (562)570-2619, or you may visit the airport's website at <http://www.longbeach.gov/airport>.

Long Beach Airport features only one terminal and four commercial airlines. Known for its Streamline Moderne architecture, the terminal is a Cultural Heritage Landmark, as well as home for Alaska Airlines, Delta Airlines, JetBlue Airways, and US Airways. LGB flies approximately 250,000 people per month from Long Beach to destinations all over the country, with an average of 35 flights a day. The main terminal is easy to use and offers curbside check-in, two boarding lounges, and three baggage claim areas. If you're flying one of the four airlines available at Long Beach Airport to get to Anaheim, then LGB is a great option for you.

Transportation To and From Anaheim, California

Ground transportation services are available in the Ground Transportation Center, located across from the baggage claim area.

Airport Shuttle: Super Shuttle service is available from LAX to the Hilton Anaheim for \$33.00 (per person, one-way) or \$60.00 (per person, round-trip). There is a two bag per person limit plus one carry on. Reservations can be made online at www.supershuttle.com or by calling 1-800-258-3826. Advance reservations are required 48 hours prior to travel for all ADA accessible transfers. Please call well enough in advance for the specially-equipped shuttle to be reserved.

Taxis: A cab ride costs approximately \$50.00 from the airport to the Hilton Anaheim. Taxis can be found outside the baggage claim area curbside on the Lower/Arrival Level islands in front of each terminal under the yellow sign indicating *Taxis*. Passengers will be presented with a ticket stating typical fares to major destinations. Only authorized taxis with an official seal issued by the City of Los Angeles Department of Transportation are permitted in the airport. It is illegal for any transportation services to solicit fares, and travelers using such services do so at their own risk.



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Shops, Restaurants, and Other Services

Just because Long Beach is a small airport, doesn't mean it's without the services you need and expect. The Legends of Aviation Restaurant & Bar is a full service restaurant with spectacular views. If you don't have a lot of time, but still need a snack, there are Grab & Go kiosks and Daugherty's Café. Forget something? Paradies Gift Shop & Newsstand supplies everyday conveniences and reading materials for your flight. Another great service that the airport offers is free wireless service in most of the waiting areas and the restaurant, so if you have to wait in Long Beach for a while, you won't get behind on your emails.

Driving Directions

For those who are traveling by car, the hotel is located at 777 Convention Way, Anaheim, CA 92802. Self-parking is available for \$15.00 per day. Valet parking is available for \$19.00 per day.

For directions to the hotel, please check the hotel's website or refer to the Internet services available for directions, such as <http://maps.yahoo.com> or www.mapquest.com.



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